



Coimisiún  
na Meán

## **Certification of Impress Dispute Resolutions Ltd as an out-of-court dispute settlement body**

*Certificate issued by Coimisiún na Meán pursuant to Article 21 of Regulation (EU) 2022/2065 (the Digital Services Act).*

In accordance with Article 21 of the Digital Services Act, An Coimisiún na Meán hereby certifies Impress Dispute Resolutions Ltd identified herein as an out-of-court dispute settlement body within the meaning of Article 21 of the Digital Services Act.

This certificate permits this out-of-court dispute settlement body to resolve disputes relating to content moderation decisions of online platforms referred to in Article 20(1) of the Digital Services Act to which its expertise, more particularly described herein, relates ("**Dispute(s)**").

### **Certificate details:**

Impress Dispute Resolutions Ltd, register number 757060  
Registered at 6<sup>th</sup> Floor, South Bank House, Barrow Street, Dublin 4

### **Validity of the certification:**

*5 years from 14 May 2026 to 14 May 2031*

The particular issues to which the Impress Dispute Resolutions Ltd expertise relates:  
*Resolution of Disputes regarding illegal content published on content sharing and social media platforms*

### **Languages:**

Language in which Impress Dispute Resolutions Ltd is able to issue decisions and conduct communications: *English.*

Impress Dispute Resolutions Ltd can accept Disputes where any underlying content or the communications of the online platform are in English.

---

Date: 20 May 2026

Coimisiún na Meán  
Authorised to issue this certificate on behalf of Coimisiún na Meán:  
Jeremy Godfrey  
Chairperson



**Coimisiún  
na Meán**

*The certificate is issued pursuant to the decision of An Coimisiún na Meán of 14 May 2026 with reference ODSAPP\_IMP\_2602. This certificate may be revoked pursuant to Article 21(7) of the Digital Services Act along with the certification decision if the Impress Dispute Resolutions Ltd no longer meets the requirements for certification as set out in the Digital Services Act.*

*Impress Dispute Resolutions Ltd can use this certificate to make the certification known to providers of online platforms and to the recipients of the service provided by providers of online platforms. This certificate is valid in all Member States.*